

New Dining Space = New Reservation Policy for the 1730 Tavern and Passwaters Restaurant

To better serve our guests in the newly remodeled Passwaters Restaurant and 1730 Tavern, we will be implementing some changes to our current dining reservation policy with contribution and direction from the Food and Beverage Focus Group and Management.

Starting immediately, on Friday and Saturday evenings or when special dining events are scheduled (example "Night in Italy", "Trivia Buffet", "Prime Rib") reservations will be required in both dining areas. During all other times, reservations will be required, especially for larger groups (8 or more) to better accommodate and serve our customers. This will allow for proper scheduling and flow of service for operations. In addition, we will stagger reservations for a more efficient service. We understand that dining cannot always be planned. If that is the case, please join us for dining, but understand we will accommodate you as soon as possible as we balance the needs of the reservations and the timing of service for all diners. **To make reservations please call 302-337-9927. Reservations will be accepted up to 30 days in advance.**

With the addition of new tables and chairs in Passwaters we will have to limit the table size to 8 or less guests in Passwaters and the Tavern (this includes joint tables in the Tavern). Additionally, during all dining hours, groups larger than 8 guests will now be served at separate tables to help with timing and execution of service for large parties. Reservations are always required for guests of 8 or more. Please know that service and timing will fluctuate for each table. This will allow for more than one server to take the table to ensure timely service and allow us to space out orders going into the kitchen.

NEW Chefs Table: We have the availability on a daily and nightly basis to offer the "Chefs Table" which is in the middle of Passwaters and can be reserved when available. You must have 10-12 people to reserve this table at any time.

Lastly, for groups larger than 8 people (10-12 people at the Chefs Table) that want to dine together (not to exceed 25) for a special occasion that utilizes the Passwaters/1730 Tavern menu and want to stay as a group while they dine, must contact Keyonia Cook, Restaurant Manager at kcook@heritageshores.com or 302.337.9910 x317 to discuss a limited menu and room arrangements for the occasion at least 5 days in advance so we can plan for your event.

If your occasion is over 25 guests or want to enjoy other options than the Passwaters/1730 Tavern menu, our Banquet Department will be able to accommodate your needs. Please contact Jessica Davis, Director of Sales, jdavis@heritageshores.com or 302.337.9910 X316.

Thank you for your support as we implement these changes. Our continued goal is to improve the timeliness of service and consistency in food preparation to give you the best dining experience possible in the new dining areas.

Thank you for your continued support. Please come dine with us soon!