

**HERITAGE SHORES HOMEOWNERS ASSOCIATION
POLICY RESOLUTION NO. 16
GOLF MEMBER CODE OF CONDUCT**

WHEREAS, Article IV, Section 4.01© of the Bylaws states that the Board of Directors may “Exercise all the powers of the Association, except such as are, by the laws of Delaware, the Certificate of Incorporation, the Declaration or these Bylaws, conferred upon or reserved to the Members;” and

WHEREAS, the Board of Directors wishes to establish rules and regulations governing the use of the golf course at Heritage Shores to ensure the mutual enjoyment of the facility by all the members.

NOW, THEREFORE, BE IT RESOLVED THAT the following golf member Code of Conduct be adopted by the Board:

The Code of Conduct has been developed to ensure a safe, friendly and respectful community for golfing members, guests, and employees to gather in the spirit of cooperation, good will, fun, and friendly competition as it relates to golf.

The Code of Conduct differs from rules in that it addresses acceptable/unacceptable behavior for golf members and their guests of Heritage Shores.

All members and guests of Heritage Shores are expected to conduct themselves in a manner that:

- Creates an environment and culture that is reflective of the personal integrity and respect taught in the rules of golf where it is written that we are capable of enforcing rules upon ourselves with honesty, integrity, and good sportsmanship. This same integrity, honesty, and good will are expected whether on the golf course or another facility on property.
- Demonstrates familiarity with the USGA – “The Spirit of the Game”- Golf is played, for the most part, without the supervision of a referee or umpire. The game relies on the integrity of the individual to show consideration for other players and to abide by the Rules. All players should conduct themselves in a disciplined manner, demonstrating courtesy and sportsmanship at all times, irrespective of how competitive they may be. This is the spirit of the game of golf.
- Is free of discrimination or any form of harassing behavior including sexual harassment. This also includes bullying and making players feel uncomfortable.
- Observes proper etiquette both on and off the golf course.
- Shows the utmost respect and dignity to fellow members, staff and patrons.
- Does not damage the character, integrity, good will, property and community view of Heritage Shores and/or staff.
- Is reflective of an adherence to ALL club rules. Please review HOA Guidelines.
- Demonstrates an understanding that members and patrons have no authority to instruct staff in job performance and duties.

- Understands that the Club Management is responsible for instructing the staff in the performance of their duties.
- Is vigilant in reporting real or perceived safety hazards to staff and/or Club management.
- Is mindful that WE are responsible for golf course conditions and we are ALL held liable to make sure that we are repairing ball marks, raking bunkers, replacing divots and taking care of the golf course every time playing.
- Understands that the membership may make suggestions to the Club management regarding the operation of the club for the betterment of the Club.
- Does not denigrate, talk down to, scream at staff members, general membership and/or patrons and does not create unnecessary strife and divisiveness through any manner.

Any member may present a formal complaint about a fellow member or guest of the golfing community to Club Management/Director of Golf:

- A formal complaint consists of a written or emailed document to Club Management/Director of Golf that is not anonymous.
- Progressive discipline as described in the section below will begin within 48 hours of receipt of a written complaint.

Anyone found to be in a violation of the Code of Conduct will:

- Be issued a written warning upon First Offense-Club Management/Director of Golf
- Second Offense will be reviewed by the Golf Ethics Committee consisting of Club Management/Director of Golf and Golf Committee members.
- Be automatically suspended from the Club upon Third Offense with support of Golf Ethics Committee and Board of Directors at Heritage Shores.
- If suspension is granted and decided upon by Golf Ethics Committee and the Board of Directors of Heritage Shores all initiation fees and dues will be forfeited, no exceptions.
- Process of Appeal- will be in written form addressed to the Golf Ethics Committee and the Board of Directors.

As a condition of Golf Membership at Heritage Shores, I acknowledge receipt of, and agree to abide by, the Heritage Shores Golf Membership Code of Conduct.

Date: _____

Signature: _____ Member Number: _____